

Olga Kinsafula Hamilton

olgakhamilton@gmail.com | (517) 604-8370

<https://www.linkedin.com/in/olga-hamilton-oh> | [Olga Hamilton](#)

EDUCATION

University of Michigan, School of Information, Ann Arbor, MI

August 2024 - May 2027

Master of Science in Information, Information, User-Centered Application Development Path

Bachelor of Science in Information, Information Analysis Path

- Relevant Coursework: Intermediate Programming, Data Exploration (Python, Pandas, Seaborn, Machine Learning), Introduction to Information Ethics, Introduction to User Modeling, Graphic Design, Online community (social media, Algorithm, user experiences), Models of Social Information Processing, Understanding AI

Grand Rapids Community College, Grand Rapids, MI

August 2021 - May 2024

Associate of Arts, A.A, Pre-Computer Information systems

- Relevant Coursework: Intro to Computer Info Systems, Principles of Info Security, Python, C++, HTML/CSS

ACADEMIC PROJECT EXPERIENCES

Data Analysis

August 2025 - April 2026

Ann Arbor Hands-On Museum, Information Analysis - Capstone, **Ann Arbor, Michigan**

- Building 3 dashboards and visualizations in Apache Superset to better help museum understand attendance trends, membership, and donor engagement, supporting data-driven strategic decision-making
- Collaborated with a museum serving over 300,000 annual visitors to translate business needs into actionable data insights, facilitating fundraising, membership retention, and revenue growth strategies

Data Analysis

August 2025 - November 2025

Global Coffee Health, Data Exploration - course project, **Ann Arbor, Michigan**

- Performed exploratory data analysis on a 10,000-record global health dataset (Kaggle) using Python (pandas) to examine relationships between coffee consumption, lifestyle behaviors, and health outcomes

Product management

May 2025 - June 2025

Book club & Face2Face Projects, **Barcelona, Spain**

- Applied user-centered design, prototyping, and business modeling to develop innovative solutions (2 prototypes App) while collaborating with international student, and interdisciplinary setting

PROFESSIONAL EXPERIENCE

University of Michigan, School of Information, Ann Arbor, MI

September 2025 - Present

Student Ambassadors

- Optimized recruitment and administrative efforts for 100+ prospective students annually, providing guidance on academic programs, admissions processes, and student life at University of Michigan School of Information

GRR1 Amazon Fulfilment Center, Caledonia, MI

November 2022 - October 2024

Associate (Pick & Afi Departments)

- Processed 500+ orders by day, ensured safety and quality, trained on automation software

Grand Rapids Community College, Grand Rapids, MI

September 2023 - December 2023

Student Assistant -Student Records Office

- Advised 100+ students weekly by supervising enrollment and records requests, responding to email inquiries, and maintaining accurate academic records in a high-volume student services environment

Meijer Cascade, Cascade, MI

September 2021 - November 2022

Digital Personal Shopper

- Fulfilled and managed 500+ online and curbside grocery orders daily, ensuring food safety compliance, operational efficiency, and a high-quality customer experience in a fast-paced environment

Education Development Center / USAID (PROJECT), Kinshasa, DR Congo

July 2011 - September 2014

Monitoring & Evaluation

- Managed schools' databases across three provinces, cleaned/analyzed data, and supported activities in field

ADDITIONAL SKILLS

Technical Skills

- Data Analysis, Apache Superset (Data visualization), Microsoft Office Suite, Adobe Creative Suite, Prototyping, User-Centered Design, Graphic Design, AI Literacy, Python, Pandas, SQL, and Dashboard Development

Activities & Leadership

- Vice President, Michigan Caregivers and Student Parents (MCaSP), BlackSI Member, Inclusive Leaders in Information (ILI) Participant, Community volunteering.

Hobbies/Interests

- Cooking, Yoga, Crochet and Sewing, Gardening, Travel, Community Engagement.